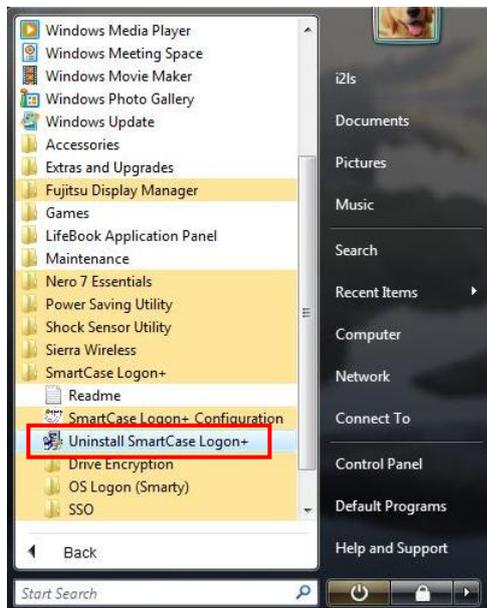
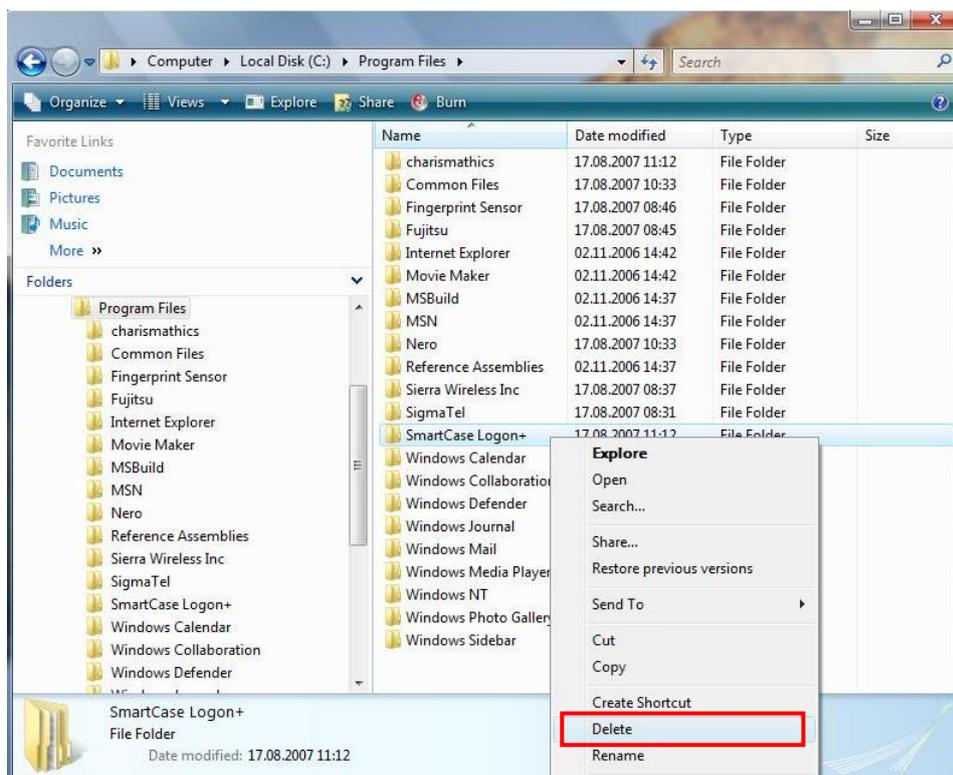


What are you doing, if SmartCaseLogon+ isn't working and a reinstallation doesn't solve the problem?

1. Uninstall SmartCaseLogon+ and follow the onscreen instructions

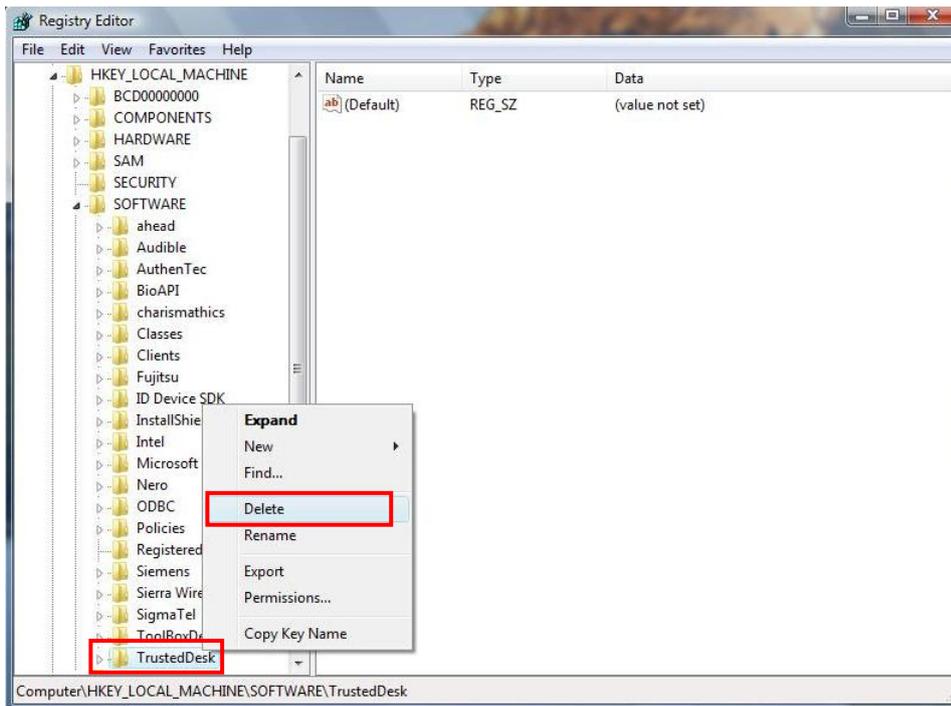


2. Restart
3. Delete SmartCaseLogon+ installation folder if it isn't deleted by uninstall routine



4. Goto C:\Windows\system32 and delete the files:
 - a. cmTCS.dll
 - b. cmTCS.exe
 - c. cmTCSVista.dll
 - d. cmTCP.dll
 - e. cmTCPVista.dll

5. Open Registry Editor
Delete the folder 'TrustedDesk'
at 'HKEY_LOCAL_MACHINE' → 'SOFTWARE'



For Windows XP:
,Start' → ,Run' → write:
regedit → ,OK'

For Windows Vista:
,Start' → write into the
'Start Search' field:
regedit → press: Enter

6. Restart
7. Install SmartCaseLogon+ again.